Pre AL: Chick-fil-A Baytown

We want you to make it when you apply for AL. To do that there are areas that **you** can be actively working on to improve your chances of getting in on your first try! These specifics are outlined below. This is a self-guided process to prepare yourself for what is next!

Training Skill (Will be done throughout the 3 week process from the moment you begin Pre-AL)

- The next two weeks you will practice being in advanced positions, please have a leader verify you worked these positions.
- FOH Positions
 - o Log Sheet for Advanced Positions
 - o FOH
 - o Fill out AL Statistics form every day after shift (ask current AL where and how)
 - 4 Hours of Bagging
 - 4 Hours of Drinks during Peak Hours
 - 8 Hours of iPOS
 - 8 Hours of Pushing
 - o BOH
 - 4 Hours of Boards 1&2
 - 4 Hours of Boards 3 & 4
 - 4 Hours of Breading
 - 4 Hours of Fries
 - 8 Hours of Prep
 - 5 hours in Kitchen (BTR Only)

Week One: Attitude/Approachability

- Listen to this podcast; Attitude: The Difference Maker (Part 1)
 - o <u>https://podcasts.apple.com/us/podcast/the-john-maxwell-leader</u> <u>ship-podcast/id1416206538?i=1000453698231</u>
 - Take notes while listening to the podcast then answer the <u>Podcast Questions</u>
- Every week you will learn something new about the business and report on it. This week you will learn the following:

o Waste

Week Two: Punctuality & Dependability Habits

Listen to this podcast; Attitude: The Difference Maker (Part 2)

- o <u>https://podcasts.apple.com/us/podcast/the-john-maxwell-leader</u> <u>ship-podcast/id1416206538?i=1000454576129</u>
 - Take notes while listening to the podcast then answer the <u>Podcast Questions</u>
- This week you will learn something new about the business and report on it. This week you will learn the following:
 - o Heard Model

Week Three: Leadership Evaluation

- This last week you will schedule a one on one with a Director in your area of the business.
- The Leader will evaluate you based on the characteristics listed above, and your performance.
- This evaluation will dictate if you will be able to apply for AL Class
- Leader Review